



Impact of the Homeland Security Act on Immigration Functions Transferred to the Department of Homeland Security

Fiscal Year 2023

Report to Congress



**Homeland
Security**

U.S. Citizenship and Immigration Services



**Homeland
Security**

April 9, 2024

Message from the Assistant Secretary

I am pleased to present the following annual report on on Immigration Functions Transferred to the Department of Homeland Security.”

As required by statute, this report is provided to the following Members

of Congress:

The Honorable Jim Jordan
Chairman, House Committee on the Judiciary

The Honorable Jerrold Nadler
Ranking Member, House Committee on the Judiciary

The Honorable James Comer
Chairman, House Committee on Oversight and Accountability

The Honorable Jamie Raskin
Ranking Member, House Committee on Oversight and Accountability

The Honorable Richard Durbin
Chairman, Senate Committee on the Judiciary

The Honorable Lindsey Graham
Ranking Member, Senate Committee on the Judiciary

The Honorable Gary C. Peters
Chairman, Senate Committee on Homeland Security and Governmental Affairs

The Honorable Rand Paul
Ranking Member, Senate Committee on Homeland Security and Governmental Affairs



Inquiries may be directed to me at (202) 447-5890.

Respectfully,

A handwritten signature in black ink, appearing to read 'ZB', with a stylized flourish extending to the right.

Zephranie Buetow
Assistant Secretary for Legislative Affairs

Executive Summary

Section 478 of the Homeland Security Act of 2002, Public Law 107-296, 116 Stat. 2135 (6 U.S.C. § 298) requires that the Secretary of Homeland Security submit an annual report that identifies the impact of the transfer of immigration functions from the Department of Justice (DOJ), Immigration and Naturalization Service to the Department of Homeland Security (DHS). This report fulfills that requirement by summarizing data on immigration applications and petitions received and processed by U.S. Citizenship and Immigration Services (USCIS), the agency at DHS responsible for administering immigration benefits. The report also addresses requirements for reporting immigration-related grievances and whether immigration-related fees were used consistent with legal requirements regarding such use.

Data are from Fiscal Year (FY) 2023 and include immigration benefit applications and petitions received, processed, and pending; application and petition data by region and center; application and petition backlogs; data on processing periods for applications and petitions;¹ and data on immigration related questions received by the USCIS Contact Center. Data highlights include:

USCIS received 10.9 million cases (applications and petitions) and processed 10.8 million cases to completion.²

In FY 2023, USCIS eliminated about 765,000 cases from the backlog,³ resulting in roughly 4.2 million in net backlog⁴ status – a reduction of 15 percent. With support from the Department of Homeland Security Appropriations Act, 2022 (P.L. 117-103), USCIS implemented initiatives outlined in the USCIS Backlog Reduction Plan.

In FY 2023, the USCIS Contact Center received 14.1 million calls. Of the total calls received at the contact center, 69 percent had their inquiries resolved within the Interactive Voice Response (IVR). If more than general information and services information is required, callers can request live assistance at the Tier 1 level. There were 3.45 million calls completed at the Tier 1 level. Tier 2 completed 1.8 million inquiries in FY 2022.

USCIS does not track the number and types of immigration-related grievances filed with any official of DOJ. Data relating to allegations filed with USCIS of misconduct, corruption, and fraud involving any USCIS employee filed with USCIS is submitted via the “Report on Internal Affairs Investigations, Semi-Annual Report to Congress.”

USCIS reported to the DHS financial auditor that it complied, in all material respects, with

¹ Processing periods are defined as cycle times found in Appendix A. Cycle times measure how many months’ worth of pending cases for a particular form are awaiting a decision.

² The completions figure includes about 136,000 credible fear referrals processed to completion during FY 2023.

³ Backlog is defined as the volume of pending applications that exceed the level of acceptable pending cases. Acceptable pending is pegged to the volume of applications receipted during the target cycle time period (e.g., 5 months). The target cycle time refers to the processing time goal for a given application type. For example, if the processing time goal for Form N-400, *Application for Naturalization* is 5 months, then the acceptable pending volume will be equal to the last 5 months’ worth of receipts.

⁴ Net backlog is defined similarly to backlog, except that the number of pending applications is reduced to account for cases in active suspense categories (i.e., cases that are deducted from the gross backlog, such as cases with a pending Request for Evidence, cases awaiting visa availability from the Department of State, or cases pending re-examination for an N-400, *Application for Naturalization*).

applicable laws and regulations. All immigration fees were collected and used in accordance with all applicable legal requirements.

Table of Contents

I. Legislative Requirement	5
II. Background.....	6
III. Reporting Responses	7
Appendix A – FY2023 Domestic Production Data Report	12
Appendix B – FY2023 Domestic Production by Region	13
Appendix C – FY2023 Domestic Production by Center	14

I. Legislative Requirement

This report fulfills the requirement set forth in section 478 of the Homeland Security Act of 2002, Public Law 107-296, 116 Stat. 2135 (6 U.S.C. § 298), that the Secretary of Homeland Security report annually on the impact of the transfer made by the Act on immigration functions. Section 478 provides:

SEC. 478. IMMIGRATION FUNCTIONS.

(a) ANNUAL REPORT.—

(1) IN GENERAL.— One year after the date of the enactment of this Act, and each year thereafter, the Secretary shall submit a report to the President, to the Committees on the Judiciary and Government Reform of the House of Representatives, and to the Committees on the Judiciary and Government Affairs of the Senate, on the impact the transfers made by this subtitle has had on immigration functions.

(2) MATTER INCLUDED.— The report shall address the following with respect to the period covered by the report:

(A) The aggregate number of all immigration applications and petitions received, and processed, by the Department.

(B) Region-by-region statistics on the aggregate number of immigration applications and petitions filed by an alien (or filed on behalf of an alien) and denied, disaggregated by category of denial and application or petition type.

(C) The quantity of backlogged immigration applications and petitions that have been processed, the aggregate number awaiting processing, and a detailed plan for eliminating the backlog.

(D) The average processing period for immigration applications and petitions, disaggregated by application or petition type.

(E) The number and types of immigration-related grievances filed with any official of the Department of Justice, and if those grievances were resolved.

(F) Plans to address grievances and improve immigration services.

(G) Whether immigration-related fees were used consistent with legal requirements regarding such use.

(H) Whether immigration-related questions conveyed by customers to the Department (whether conveyed in person, by telephone, or by means of the Internet) were answered effectively and efficiently.

(b) SENSE OF CONGRESS REGARDING IMMIGRATION SERVICES.— It is the sense of Congress that—

(1) the quality and efficiency of immigration services rendered by the Federal Government should be improved after the transfers made by this subtitle take effect; and

(2) the Secretary should undertake efforts to guarantee that concerns regarding the quality and efficiency of immigration services are addressed after such effective date.

II. Background

Section 478 of the Homeland Security Act (HSA) requires that the Secretary of Homeland Security report to Congress annually on the impact of the transfers made by the HSA on immigration functions. From FY 2004 through FY 2009, this requirement was met through the incorporation of relevant information into one of the USCIS quarterly reports on productivity required by the Senate Report accompanying the annual DHS Appropriations Acts (usually the third quarter report). However, the Senate Report that accompanied the FY 2010 DHS Appropriations Act no longer directs USCIS to submit quarterly productivity reports. Accordingly, the Section 478 reporting requirement is now met through this separate report.

III. Reporting Responses

Section 478(a)(2)(A): The aggregate number of all immigration applications and petitions received, and processed, by the Department.

See Appendix A, which includes comprehensive data collected that address this section of the report requirement.

Section 478(a)(2)(B): Region-by-region statistics on the aggregate number of immigration applications and petitions filed by an alien (or filed on behalf of an alien) and denied, disaggregated by category of denial and application or petition type.

See Appendices B and C, which include comprehensive data collected that address this section of the report requirement. Appendix B contains information on the regional locations within USCIS, and Appendix C contains information on the center locations within USCIS.

Section 478(a)(2)(C): The quantity of backlogged immigration applications and petitions processed, the aggregate number awaiting processing, and a detailed plan for eliminating the backlog.

The total net backlog volume as of September 2023 was about 4.3 million cases, driven in large part by the following applications and petitions (in descending order of highest backlog):

- Form I-589, Application for Asylum and for Withholding of Removal
- Form I-485, Application to Register Permanent Residence or Adjust Status
- Form I-90, Application to Replace Permanent Resident Card
- Form I-130, Petition for Alien Relative
- Form I-765, Application for Employment Authorization

Within USCIS, responsibility for adjudicating most cases falls under the purview of the Field Operations Directorate (FOD), Service Center Operations Directorate (SCOPS), and the Refugee, Asylum and International Operations Directorate (RAIO). These components are responsible for accurate and timely completion of incoming cases. They are also charged with effectively eliminating backlogs that are present or have the potential to build based on existing conditions.

FOD is responsible for the adjudication of applications and petitions for immigration benefits (other than asylum applications) requiring domestic, in-person (face-to-face) interviews.

The National Benefits Center (NBC), under the purview of FOD, remotely adjudicates certain petitions and applications that do not require an in-person interview or that do not require a transfer to a USCIS Field Office.

SCOPS is responsible for the adjudication of certain applications and petitions for immigration benefits which may be adjudicated remotely, thereby eliminating a need for in-person interviews.

RAIO's Asylum Division is responsible for conducting interviews and adjudication of Form I-589, Application for Asylum and for Withholding of Removal and Form I-881, Application for Suspension of Deportation or Special Rule Cancellation of Removal (pursuant to section 203 of Public Law 105-100 (NACARA)), as well as protection screenings, such as credible and reasonable fear, and threshold screenings under the United States – Canada Safe Third Country Agreement. Additionally, the Asylum Division conducts asylum merits interviews⁵ and initial domestic processing and reviews certain Forms I-730, Refugee/Asylee Relative Petition, filed by petitioners. The International and Refugee Affairs Division (IRAD) within RAIO is responsible for conducting the interviews for refugee applicants and adjudicating the Form I-590, Registration for Classification as Refugee as well as Form I-730, Refugee/Asylee Relative Petition, for beneficiaries outside the United States in locations where USCIS has an international field office. IRAD also adjudicates certain Form I-131, Application for Travel Document, requests including applications for humanitarian or significant public benefit parole and refugee travel documents.

Backlogs began to increase steadily in FY 2010, and there has been no easy or quick fix for reducing these backlogs. Prior to the COVID-19 pandemic, factors leading to backlog growth included application and petition receipt increases, insufficient staffing and facility resources, new immigration programs and policies, productivity lags associated with adopting new case processing systems, and additional vetting (such as new interview requirements) and security checks. Due to the COVID-19 pandemic, USCIS encountered unforeseen obstacles that prevented further backlog growth reductions, including an agency-wide hiring freeze beginning in FY 2020 and concluding half-way through FY 2021, and operational limitations due to COVID guidelines. As a result, USCIS had a net backlog of nearly 4.4 million cases by the end of September 2021, and by the end of September 2022, it rose to about 5 million cases.

In FY 2023, the USCIS net backlog decreased by 760,000 (15 percent) to 4.3 million from the more than 5 million cases that were in the net backlog at the end of FY 2022, the first decrease in the backlog in over a decade. This reduction occurred even as the agency experienced a record year in filings received – 10.9 million during FY 2023, compared with a more typical level of 9 million receipts in FY 2022 and FY 2021. The decline was driven by an ongoing hiring surge and an agency-wide drive to find new efficiencies in case processing. Congress also supported this effort with a crucial \$275 million in appropriated funding in FY 2022. This additional funding from Congress in FY 2022 allowed USCIS to initiate a multi-year plan to eliminate the backlog, which included hiring new staff, expanding overtime hours, and investing in information technology to promote more efficient processing of cases. It will require a sustained effort to ultimately eliminate the current backlog.

Addressing the USCIS backlog is a priority for the Administration and USCIS senior leadership. Backlogs mean that applicants and petitioners experience longer wait times to receive a decision on their benefit requests. USCIS understands the impact delays in receiving decisions have on applicants and petitioners and USCIS recognizes that its core mission is to ensure the timely processing of immigration requests with fairness, integrity, and respect for all we serve.

⁵ The Asylum Division also conducts asylum merits interviews and adjudicates applications for asylum pursuant to the March 2022 interim final rule entitled "Procedures for Credible Fear Screening and Consideration of Asylum, Withholding of Removal, and CAT Protection Claims by Asylum Officers" ("Asylum Processing Rule").

See Appendix A for comprehensive data on backlog levels.

Section 478 (a)(2)(D): The average processing period for immigration applications and petitions, disaggregated by application or petition type.

See Appendix A, which includes comprehensive data collected that address this section of the report requirement.

Section 478 (a)(2)(E): The number and types of immigration-related grievances filed with any official of the DOJ, and if those grievances were resolved.

USCIS does not track the number and types of immigration-related grievances filed with any official of the DOJ. In accordance with the Homeland Security Act, the Director of USCIS is responsible for conducting investigations of non-criminal allegations of misconduct, corruption, and fraud involving any USCIS employee who is not subject to investigation by the DHS Office of Inspector General.

The USCIS Director delegated this investigatory responsibility to the Office of Investigation (OI). OI provides leadership in the management of security to protect employees, facilities, assets, and information to advance the agency's mission by ensuring effective, efficient, and continual operations.

Data relating to allegations of misconduct, corruption, and fraud involving any USCIS employee filed with USCIS are submitted via the "Report on Internal Affairs Investigations, Semi-Annual Report to Congress." These semi-annual reports contain January through June data and July through December data submitted to Congress by OI.

Section 478 (a)(2)(F): Plans to address grievances and improve immigration services.

Any plans to address or recommend enhancements to the grievance or complaint process are subject to review by OI. This division is charged with the following responsibilities:

- Receiving allegations of employee misconduct and planning, organizing, and conducting internal investigations pertaining to USCIS employee misconduct;
- Developing investigative procedures and techniques; and
- Providing policy guidance to investigators and employees assigned to conduct field management inquiries.

The responsibility to address or enhance current immigration functions, as it relates to immigration services operations and adjudicative functions, rests with the operational directorates that are ultimately responsible for ensuring accurate and timely adjudication of incoming cases. Recommendations and improvements are usually initiated by the operational components because they have the most up-to-date knowledge and information regarding adjudication practices and standard operating procedures pertaining to various form types. Broad improvements are usually a result of a collaborative effort undertaken by USCIS Headquarters directorates and program offices.

Section 478 (a)(2)(G): Whether immigration-related fees were used consistent with legal requirements regarding such use. Regarding the Annual Financial Statement Audit⁶, USCIS attested to the DHS financial auditor that it complied, in all material respects, with applicable laws and regulations. All immigration fees were collected and used in accordance with all applicable legal requirements. Funds collected for the Fraud Prevention and Detection Fee account were distributed to the Department of Labor (DOL), DHS, and the Department of State in accordance with guidelines specified in Public Law 108-447 and Public Law 115-218. Each agency received a one-third share of general fraud fee collections, which totaled \$137 million in FY 2023. USCIS' FY 2023 share was \$45.8 million. Funds collected for the H-1B Nonimmigrant Petitioner Fee account were distributed to DOL (55 percent), the National Science Foundation (40 percent), and DHS (USCIS 5 percent), in accordance with relevant law. Collections totaled \$337 million in FY 2023; USCIS' FY 2023 5 percent share was \$16.8 million.

Section 478 (a)(2)(H): Whether immigration-related questions conveyed by customers to the Department (whether conveyed in person, by telephone, or by means of the Internet) were answered effectively and efficiently.

The USCIS Office of Access and Information Services (OAIS) delivers information and services that help immigrant communities to learn and navigate the immigration journey through digital and live-help experience, which creates value and efficiency not only for USCIS but also for foreign nationals throughout the adjudicative process. Within OAIS, the Public Services Division provides information and guidance, and schedules information counter appointments for USCIS applicants, petitioners, and immigration advocates regarding immigration benefits. The Public Engagement Division in the Office of Public Affairs facilitates agency-wide collaboration with external stakeholders (both at the national and local levels and using various languages) to maintain open communication and seek feedback regarding USCIS policies, priorities, and organizational performance reviews.

The USCIS Contact Center follows a typical, industry-standard workflow. All calls are first answered by the Interactive Voice Response (IVR) system that provides a caller with general information and some case specific services. In FY 2023, 14.1 million calls were received at the USCIS Contact Center. Of the total calls received at the Contact Center, 69 percent had their inquiries resolved within the IVR. If more than general information and services information is required, the caller can request live assistance at the Tier 1 level. The contractor-operated Tier 1 level provides specific information on policy and procedures. The Tier 1 contractor works from a knowledge base system provided by USCIS, which is updated weekly. If the information sought is not available at the Tier 1 level, the caller is transferred to the Tier 2 level. Tier 2 is staffed with USCIS-trained Immigration Services Officers who have enhanced access to USCIS systems. The information requested at the Tier 2 level is often specific information about the status of applications and petitions submitted to USCIS. All inquiries regarding forms processed in various systems including GLOBAL, the refugee case

⁶ An annual financial statement audit is an annual assessment conducted by an independent auditor who, upon completion of the audit, provides reasonable, but not absolute, assurance as to whether the financial statements are presented fairly, in all material respects, in accordance with Federal Generally Accepted Accounting Principles. This opinion is intended to increase the value and credibility of the financial statements produced by management as well as the users' confidence in information contained therein.

management system, Computer Linked Management System (C3) and the Electronic Immigration System (ELIS) are managed through the agency's online web form or within the myUSCIS online account experience. Webform inquiries can be received 24 hours per day.

There were 3.45 million calls completed at the Tier 1 level during FY 2023. Tier 1 effectively answered calls at an average speed of 4 minutes and 54 seconds. Of the 3.45 million calls received at Tier 1, individuals abandoned or terminated about 4.3 percent of calls before being answered. About 16.4 percent of inquiries received at the Tier 1 level required more specific assistance and were referred to the Tier 2 level.

Tier 2 completed 1.8 million inquiries in FY 2023. These inquiries were a combination of webforms and escalated phone calls from Tier 1.

Appendix A – FY 2023 Domestic Production Data Report

	Form Number	Form Description	Receipts	Completions	Net Backlog End of FY22	Net Backlog End of FY23	Change in Backlog (FY22 to FY23)	Net Cycle Time End of FY23 (in months)
Sponsoring Relatives & Orphans	I-130	Immediate Relative	675,029	727,936	420,937	390,971	(29,966)	12
	I-130	Preference Relative	249,378	128,282	99,721	-	(99,721)	1.1
	I-130	Total Alien Relative Petitions	924,407	856,218	520,658	390,971	(129,687)	9.0
	I-129F	Fiancée Petition	44,275	56,494	34,510	25,055	(9,455)	11.5
	I-600/600A	Orphan Petitions	1,004	1,254	227	175	(53)	4.4
	I-800/800A	Convention Country Adoption	2,523	2,600	-	6	6	2.5
	I-730	Refugee/Asylee Relative Petition	17,881	19,343	16,769	3,389	(13,380)	7.2
Resident Services		Immigrant Visas	534,650	580,061	35,717	30,783	(4,934)	1.2
	I-90	Renew / Replace Permanent Resident Card	593,180	1,043,034	845,089	414,353	(430,736)	11.7
	I-131	Reentry Permit / Refugee Travel Doc	71,977	64,598	63,802	65,532	1,730	14.0
	I-751	Remove Conditions on Residence	130,287	121,536	199,136	175,496	(23,640)	24.0
	I-829	Remove Conditions on Entrepreneur	1,167	1,975	10,852	9,073	(1,779)	51.2
	N-470	Preserve Residence	-	-	1	1	-	36.1
	N-400	Military Naturalization	14,229	13,105	484	383	(101)	5.3
	N-400	Other Naturalization	813,382	964,946	186,365	41,870	(144,495)	5.6
	N-648	Disability Exception	76,390	78,541	-	-	-	0.2
	N-336	Request for Hearing	5,893	6,121	1,556	1,391	(165)	8.8
Employer & Investor Services	I-129	Premium Processed	292,715	372,678	2,767	-	(2,767)	0.3
	I-129	Non-Immigrant Petition (non Premium filed)	256,286	283,079	47,564	16,354	(31,210)	2.6
	I-129	Total all I-129	549,001	655,757	50,331	16,354	(33,977)	1.4
	I-140	Premium Processed	95,741	105,249	3,385	-	(3,385)	0.4
	I-140	Immigrant Petition for Worker (non Premium filed)	93,752	85,296	2,018	15,898	13,880	6.1
	I-140	Total all I-140	189,493	190,545	5,403	15,898	10,495	3.1
	I-360	Petition for Amerasian, Widow(er), or Special Immigrant	111,463	21,107	49,863	68,901	19,038	14.1
	I-526	Petition by Entrepreneur	2,510	3,619	12,290	3,386	(8,904)	45.3
	I-924	Regional Center Application	-	4	139	29	(110)	42.0
	Nonimmigrant Services	I-102	Replacement/Initial Nonimmigrant Arrival-Departure Doc	3,737	5,356	2,883	845	(2,038)
I-539		Extend/Change Status	240,381	413,454	166,843	3,288	(163,555)	2.7
Adjustment	I-485	Asylum Adjustment	45,660	42,759	45,055	36,930	(8,125)	19.7
	I-485	Refugee Adjustment	19,754	15,892	16,945	16,023	(922)	17.6
	I-485	Indo Chinese Adjustment	20	44	15	16	1	18.0
	I-485	Cuban Adjustment Act	150,488	53,469	1,820	32,812	30,992	5.8
	I-485	Employment-Based Adjustment	119,836	158,694	118,953	73,243	(45,710)	10.2
	I-485	Family-Based Adjustment	387,058	373,495	277,903	342,572	64,669	15.1
	I-485	All Other Adjustment of Status	36,189	34,273	28,087	38,261	10,173	16.0
	I-485	Subtotal I-485 Regular Cases	693,571	619,931	426,764	486,889	60,125	12.9
	I-485	Total Adjustment Cases	759,005	678,626	488,779	539,858	51,079	0.0
	I-131	Advance Parole	548,588	474,413	247,779	265,183	17,404	8.7
	I-131	Parole in Place	23,616	11,493	661	634	(27)	3.3
EAD		EOIR Adjustment Processing	21,843	21,843	20,790	22,537	1,747	17.3
	I-765	All Other Employment Authorization Document	3,162,133	3,077,634	754,134	387,724	(366,410)	4.4
Humanitarian	I-589	Asylum	448,494	56,456	452,671	763,386	310,715	73.4
	I-821	Temporary Protected Status	471,843	298,083	154,361	264,995	110,634	11.5
	I-881	NACARA 203 Application	196	52	363	555	192	60.7
	I-870	Credible Fear	150,433	136,278	801	3,463	2,663	0.0
	I-899	Reasonable Fear	10,435	9,806	-	-	-	0.3
		I687/690/695/698/700 Legalization/ SAW	50	69	358	336	(22)	80.8
	I-817	Family Unity	291	384	165	84	(81)	9.2
	I-914	T Nonimmigrant Status	13,768	4,668	3,652	7,648	3,996	12.9
	I-918	U Nonimmigrant Status	57,544	25,212	217,559	214,821	(2,738)	60.9
	I-192	Waiver filed with I-918	51,090	-	-	-	-	80.6
	I-929	Qualifying Family Members of U Nonimmigrants	1,150	923	1,542	1,613	71	22.9
	I-131	Reentry Permit / Refugee Travel Doc	71,977	64,598	63,802	65,532	1,730	14.0
	Other Services	N600/600K	Application for Citizenship	69,469	81,303	27,390	26,810	(580)
I-824		Action on Approved Application or Petition	39,536	22,224	6,415	17,634	11,219	8.0
N-565		Replace Certificate	30,410	49,088	15,833	-	(15,833)	5.0
I-601A		Provisional Waiver	35,386	12,748	112,444	123,039	10,595	39.6
		Waivers (Excluding I-601A)	96,300	50,737	241,185	275,626	34,441	50.3
I-910		Application for Civil Surgeon	598	607	-	-	-	2.9
I-290B		I-290B Appeal	4,270	3,383	-	-	-	11.6
I-290B		I-290B Motion to Reopen	29,133	28,693	-	-	-	9.2
I-290B		Total I-290B	33,403	32,076	-	-	-	0.0
Deferred Action for Childhood Arrivals		I-821D	DACA (Initial Filing)	3,568	4	91,251	94,727	3,476
	I-821D	DACA (Renewal)	330,250	306,135	91,251	-	(91,251)	0.0
	I-821D	Total I-821D DACA	333,818	306,140	91,251	94,727	3,476	4.6
	I-765	Employment Authorization Document DACA	337,211	309,548	-	-	-	5.0
	I-131 DACA	DACA Travel Doc	32,093	32,407	2,266	778	(1,488)	6.2
Total		10,972,040	10,760,410	5,043,316	4,278,629	(764,687)		

Table Key:

- Represents zero or rounds to 0.0.

Note(s):

1) I-485 Regular is based on the following form types: Cuban, Employment, Family, and All Other Adjustment of Status cases.

2) N-400 military naturalization pending, net cycle time and backlog data include International Operations (IO) data.

3) Due to system limitations, N-648 data for FY 20 were not reported.

4) I-914 includes the I-914A.

5) I-918 includes the I-918A; Completions for the I-918/I-918A include Approvals and Denials.

6) Completions, backlog, and cycle time data do not include all Forms I-730 adjudicated by the Refugee, Asylum and International Operations Directorate.

Source(s):

September 2023 National Performance Report published 11/16/2023.

Appendix B – FY 2023 Domestic Production by Region

Form Types	Central Region (COR)			Northeast Region (NER)			Southeast Region (SER)			Western Region (WOR)		
	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other
TOTAL	481,464	504	49,634	467,904	373	64,971	419,693	261	41,609	409,290	197	50,802
I-129F Fiancée Petition	-	-	4	-	-	4	-	-	9	-	-	1
I-130 Immediate and Preference Alien Relative Petitions	65,184	150	4,475	64,271	97	7,820	45,615	85	4,296	54,369	71	4,591
I-485 Family-Based Adjustment	94,190	163	8,194	91,611	117	12,459	67,839	63	7,964	81,846	43	12,841
I-600/I-600A Orphan Petitions	-	-	-	-	-	-	-	-	-	-	-	-
I-601A Provisional Unlawful Presence Waiver	-	-	11	-	-	13	-	-	6	-	-	11
I-751 Remove Conditions on Residence	10	58	584	26	54	1,671	3	29	805	15	27	636
I-800/I-800A Convention Country Adoption	-	-	-	-	-	-	-	-	-	-	-	-
I-129 Non-Immigrant Petitions (including premium filings)	-	-	-	-	-	-	-	-	-	-	-	-
I-140 Immigrant Petition for Worker (including premium filings)	-	-	18	-	-	1	-	-	5	-	-	4
I-485 Employment-Based Adjustment	16,807	19	1,853	14,604	15	2,416	10,452	2	1,890	19,360	2	2,953
I-526 Petition by Entrepreneur	-	97	1,229	-	64	2,168	-	71	1,158	-	46	786
I-765 Employment Authorization Document	759	-	1,405	317	-	320	408	-	1,926	559	-	552
I-829 Remove Conditions on Entrepreneur	-	-	-	-	-	-	-	-	-	-	-	-
I-924 Regional Center Application	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Asylum Adjustment	8,178	1	446	17,682	5	602	4,668	-	408	15,001	4	542
I-485 Refugee Adjustment	9,366	1	365	3,819	-	216	2,730	-	186	3,814	-	235
I-485 Indo Chinese Adjustment	1	-	1	5	-	-	-	-	1	12	-	3
I-485 Cuban Adjustment Act	28,077	4	1,430	3,054	-	348	112,057	6	3,037	7,129	2	217
Legalization	-	-	3	-	-	3	-	-	1	-	-	2
I-730 Refugee/Asylee Relative Petition	-	-	23	-	2	123	-	-	36	-	-	60
I-817 Family Unity	-	-	-	-	-	-	-	-	-	-	-	-
I-821 Temporary Protected Status	-	-	2	-	-	9	-	-	1	-	-	1
I-821D DACA	-	-	-	-	-	-	-	-	-	-	-	-
I-914 T Nonimmigrant Status	-	-	-	-	-	-	-	-	-	-	-	-
I-918 U Nonimmigrant Status	-	-	-	-	-	-	-	-	-	-	-	48
I-929 Qualifying Family Members of U Nonimmigrants	-	-	-	-	-	-	-	-	-	-	-	-
N-300 Declaration of Intent	-	-	-	-	-	-	-	-	-	-	-	-
N-336 Request for Hearing	1,640	-	670	1,784	-	813	1,097	-	354	1,196	-	399
N-400 Military Naturalization	5,915	-	398	3,270	-	315	3,037	-	280	1,996	-	458
N-400 Other Naturalization	213,660	-	26,065	237,394	-	32,087	156,061	-	17,129	202,369	-	23,580
N-470 Preserve Residence	-	-	-	-	-	-	-	-	-	-	-	-
N-565 Replace Certificate	-	-	-	-	-	2	-	-	-	-	-	1
N-600 Application for Citizenship	25,670	-	1,337	20,255	-	1,666	11,113	-	775	12,244	-	1,025
N-644 Posthumous Naturalization	-	-	-	-	-	-	-	-	-	-	-	-
N-648 Disability Exception	-	-	-	-	-	-	-	-	-	-	-	-
I-90 Renew / Replace Permanent Resident Card	-	-	2	-	-	8	-	-	2	-	-	-
I-102 Replacement/Initial Nonimmigrant Arrival-Departure Document	-	-	1	-	-	1	-	-	-	-	-	1
I-131 Reentry Permit / Refugee Travel Doc	-	-	-	-	-	-	-	-	1	-	-	4
I-131 Advance Parole	3,421	-	327	4,796	2	281	3,048	1	613	5,287	-	701
I-193 Waiver of Passport and/or Visa	-	-	-	-	-	-	-	-	-	-	-	-
I-360 Petition for Amerasian, Widow(er), or Special Immigrant	-	2	20	-	-	27	-	-	3	-	-	9
I-485 All Other Adjustment of Status	8,586	1	304	5,016	1	468	1,565	-	204	4,093	-	307
I-539 Extend/ Change Status	-	-	1	-	-	7	-	-	-	-	-	-
I-824 Action on Approved Application or Petition	-	-	10	-	-	20	-	-	10	-	-	9
Waivers	-	8	456	-	16	1,103	-	4	509	-	2	825
Table Key:												
- Represents zero or rounds to 0.0.												
Notes:												
1) I-914 includes I-914A; I-918 includes I-918A.												
Source(s):												
1) PASEXEC Database, Data as of 11/16/2023												

Appendix C – FY 2023 Domestic Production by Center

Form Type	Vermont Service Center (ESC)			Nebraska Service Center (NSC)			Texas Service Center (SSC)			California Service Center (WSC)			Potomac Service Center (YSC)			Immigrant Investor Program Office (IPO)			National Benefit Center (NBC)		
	Receipts	Denied - Fraud	Denied-Other	Receipts	Denied -Fraud	Denied -Other	Receipts	Denied - Fraud	Denied -Other	Receipts	Denied - Fraud	Denied-Other	Receipts	Denied - Fraud	Denied -Other	Receipts	Denied - Fraud	Denied-Other	Receipts	Denied - Fraud	Denied -Other
TOTAL	650,265	79	93,456	1,642,401	41	182,874	1,421,044	202	184,514	673,206	106	97,039	1,284,435	4	119,608	1,555	-	653	1,478,621	7	232,095
I-129F Fiancée Petition	1,067	-	1,207	1,117	-	1,127	1,304	-	537	39,639	1	10,915	1,117	-	24	-	-	-	31	-	4
I-130 Immediate and Preference Alien Relative Petitions	139,859	17	5,022	139,257	-	3,457	137,663	20	5,839	137,912	12	16,772	138,856	-	7,960	-	-	-	387	-	2
I-485 Family-Based Adjustment	6,869	3	2,665	43,220	-	15	24	-	3	6	-	-	-	-	20	-	-	-	-	-	-
I-600/I-600A Orphan Petitions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	996	-	213
I-601A Provisional Unlawful Presence Waiver	-	-	-	2,544	-	323	1	-	-	-	-	-	32,841	-	658	-	-	-	-	-	2
I-751 Remove Conditions on Residence	17,194	-	303	15,780	-	410	17,499	-	122	12,272	-	223	22,479	-	455	-	-	-	8,620	-	144
I-800/I-800A Convention Country Adoption	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2,248	-	105
I-129 Non-Immigrant Petitions (including premium filings)	37,233	41	18,243	1	13	16,873	21,825	29	11,797	69,141	77	27,266	-	-	-	-	-	-	-	-	-
I-140 Immigrant Petition for Worker (including premium filings)	-	-	-	149,102	24	11,632	132,862	145	13,158	-	-	-	-	-	-	-	-	-	13	-	-
I-485 Employment-Based Adjustment	5	-	9	22,415	-	1,614	24,083	4	2,569	4,424	-	183	-	-	-	-	-	-	-	-	-
I-526 Petition by Entrepreneur	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	388	-	449	-	-	-
I-765 Employment Authorization Document	173,814	-	16,801	829,605	2	78,126	909,848	1	93,628	145,579	-	14,489	356,324	-	48,510	-	-	-	1,081,380	1	113,440
I-829 Remove Conditions on Entrepreneur	-	-	-	-	-	-	-	-	-	1,276	-	210	-	-	-	-	-	202	-	-	-
I-924 Regional Center Application	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-	-	-
I-485 Asylum Adjustment	1	-	2	11	-	218	3	-	213	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Refugee Adjustment	-	-	-	2	1	58	-	-	2	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Indo Chinese Adjustment	-	-	-	-	-	-	-	-	2	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Cuban Adjustment Act	15	-	9	35	-	3	1	-	2	-	-	1	-	-	-	-	-	-	-	-	-
Legalization	-	-	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-	50	-	49
I-730 Refugee/Asylee Relative Petition	-	-	-	1,481	-	239	16,400	-	1,477	-	-	-	-	-	-	-	-	-	-	-	-
I-817 Family Unity	-	-	-	-	-	-	252	-	11	-	-	-	-	-	-	-	-	-	39	-	2
I-821 Temporary Protected Status	82,969	-	15,300	60,650	-	7,532	54,003	-	755	166,399	-	8,886	107,595	-	2,674	-	-	-	1	-	1
I-821D DACA	-	-	2	1,885	-	-	-	-	-	1,610	-	1	-	-	-	-	-	-	-	-	-
I-914 T Nonimmigrant Status	13,768	-	1,006	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-918 U Nonimmigrant Status	29,839	2	4,713	27,705	-	2,585	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-929 Qualifying Family Members of U Nonimmigrants	992	-	204	158	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-300 Declaration of Intent	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-336 Request for Hearing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-400 Military Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-400 Other Naturalization	-	-	-	-	-	-	-	-	5	-	-	5	-	7	-	-	-	-	-	-	-
N-470 Preserve Residence	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-565 Replace Certificate	-	-	-	30,431	-	3,649	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-600 Application for Citizenship	-	-	1	-	-	-	-	-	-	-	-	4	-	-	-	-	-	-	-	-	-
N-644 Posthumous Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-648 Disability Exception	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-90 Renew / Replace Permanent Resident Card	-	-	-	-	-	-	-	-	-	-	-	-	593,605	4	42,331	-	-	-	-	-	4
I-102 Replacement/Initial Nonimmigrant Arrival-Departure Document	1,435	-	375	428	-	50	767	-	438	404	2	843	2	-	-	-	-	-	701	-	102
I-131 Reentry Permit / Refugee Travel Doc	79	-	6	65,921	-	9,298	35	-	16	178	-	15	29	-	-	-	-	-	5,731	-	9
I-131 Advance Parole	27,782	-	4,133	88,743	-	18,795	50,565	1	29,731	16,196	-	1,820	2,762	-	94	-	-	-	312,030	4	116,800
I-193 Waiver of Passport and/or Visa	10	-	10	12	-	11	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-360 Petition for Amerasian, Widow(er), or Special Immigrant	11,175	13	4,214	44,698	1	606	-	-	-	2,300	-	553	-	-	-	-	-	-	53,290	1	709
I-485 All Other Adjustment of Status	1,682	1	1,184	17,095	-	645	39	-	10	1	-	-	-	-	-	-	-	-	-	-	-
I-539 Extend/ Change Status	52,900	-	13,172	55,483	-	21,724	45,620	2	23,823	64,014	14	14,393	21,966	-	16,803	-	-	-	398	-	17
I-824 Action on Approved Application or Petition	6,752	-	259	5,141	-	389	7,061	-	376	10,590	-	319	6,830	-	72	-	-	-	3,162	1	341
Waivers	44,825	2	4,616	39,481	-	3,494	1,187	-	2	1,265	-	149	20	-	-	-	-	-	9,544	-	151

Table Key:
- Represents zero or rounds to 0.0.

Notes:
1) I-914 includes I-914A; I-918 includes I-918A.

Source(s):
1) PASEXEC Database, Data as of 11/16/2023