



Impact of the Homeland Security Act on Immigration Functions Transferred to the Department of Homeland Security

Fiscal Year 2022

Report to Congress



**Homeland
Security**

U.S. Citizenship and Immigration Services



**Homeland
Security**

April 24, 2023

Message from the Assistant Secretary

I am pleased to present the following “Annual Report on the Impact of the Homeland Security Act on Immigration Functions Transferred to the Department of Homeland Security.”

As required by statute, this report is provided to the following Members of Congress:

The Honorable Jim Jordan
Chairman, House Committee on the Judiciary

The Honorable Jerrold Nadler
Ranking Member, House Committee on the Judiciary

The Honorable James Comer
Chairman, House Committee on Oversight and Accountability

The Honorable Jamie Raskin
Ranking Member, House Committee on Oversight and Accountability

The Honorable Richard Durbin
Chairman, Senate Committee on the Judiciary

The Honorable Lindsey Graham
Ranking Member, Senate Committee on the Judiciary

The Honorable Gary C. Peters
Chairman, Senate Committee on Homeland Security and Governmental Affairs

The Honorable Rand Paul
Ranking Member, Senate Committee on Homeland Security and Governmental Affairs

Inquiries relating to this report may be directed to me at (202) 447-5890.

Respectfully,

A handwritten signature in black ink, appearing to read "Zephra Buetow".

Zephra Buetow
Assistant Secretary for Legislative Affairs

Executive Summary

Section 478 of the Homeland Security Act of 2002, Public Law 107-296, 116 Stat. 2135 (6 U.S.C. § 298) requires that the Secretary of Homeland Security submit an annual report that identifies the impact of the transfer of immigration functions from the Department of Justice (DOJ), Immigration and Naturalization Service to the Department of Homeland Security (DHS). This report fulfills that requirement by summarizing data on immigration applications and petitions received and processed by U.S. Citizenship and Immigration Services (USCIS), the agency at DHS responsible for administering immigration benefits. The report also addresses requirements for reporting immigration-related grievances and whether immigration-related fees were used consistent with legal requirements regarding such use.

Data are from Fiscal Year (FY) 2022 and include immigration benefit applications and petitions received, processed, and pending; application and petition data by region and center; application and petition backlogs; data on processing periods for applications and petitions;¹ and data on immigration related questions received by the USCIS Contact Center. Data highlights include:

USCIS received 9.0 million cases (applications and petitions) and processed 7.1 million cases to completion.²

About 667,000 cases were added to the backlog in FY 2022,³ resulting in about 5 million in net backlog⁴ status. With support from the Department of Homeland Security Appropriations Act, 2022 (P.L. 117-103), USCIS developed an FY 2022 backlog reduction plan.

In 2022, 13.6 million calls were received at the USCIS Contact Center. Of the total calls received at the contact center, 72 percent had their inquiries resolved within the Interactive Voice Response (IVR). If more than general information and services information is required, the caller can request live assistance at the Tier 1 level. There were 4.2 million calls completed at the Tier 1 level. Tier 2 completed 1.8 million inquiries in FY 2022.

USCIS does not track the number and types of immigration-related grievances filed with any official of DOJ. Data relating to allegations of misconduct, corruption, and fraud involving any USCIS employee filed with USCIS is submitted via the “Report on Internal Affairs Investigations, Semi-Annual Report to Congress.”

USCIS reported to the DHS financial auditor that it complied, in all material respects, with applicable laws and regulations. All immigration fees were collected and used in accordance with all applicable legal requirements.

¹ Processing periods are defined as cycle times found in Appendix A. Cycle times measure how many months’ worth of pending cases for a particular form are awaiting a decision.

² The completions figure includes about 54,000 credible fear referrals processed to completion during FY 2022.

³ Backlog is defined as the volume of pending applications that exceed the level of acceptable pending cases. Acceptable pending is pegged to the volume of applications receipted during the target cycle time period (e.g., 5 months). The target cycle time refers to the processing time goal for a given application type. For example, if the processing time goal for Form N-400, *Application for Naturalization* is 5 months, then the acceptable pending volume will be equal to the last 5 months’ worth of receipts.

⁴ Net backlog is defined similarly to backlog, except that the number of pending applications is reduced to account for cases in active suspense categories (i.e., cases that are deducted from the gross backlog, such as cases with a pending Request for Evidence, cases awaiting visa availability from the Department of State, or cases pending re-examination for an N-400, *Application for Naturalization*).

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I. Legislative Requirement

This report fulfills the requirement set forth in section 478 of the Homeland Security Act of 2002, Public Law 107-296, 116 Stat. 2135 (6 U.S.C. § 298), that the Secretary of Homeland Security report annually on the impact of the transfer made by the Act on immigration functions. Section 478 provides:

SEC. 478. IMMIGRATION FUNCTIONS.

(a) ANNUAL REPORT.—

(1) IN GENERAL.— One year after the date of the enactment of this Act, and each year thereafter, the Secretary shall submit a report to the President, to the Committees on the Judiciary and Government Reform of the House of Representatives, and to the Committees on the Judiciary and Government Affairs of the Senate, on the impact the transfers made by this subtitle has had on immigration functions.

(2) MATTER INCLUDED.— The report shall address the following with respect to the period covered by the report:

(A) The aggregate number of all immigration applications and petitions received, and processed, by the Department.

(B) Region-by-region statistics on the aggregate number of immigration applications and petitions filed by an alien (or filed on behalf of an alien) and denied, disaggregated by category of denial and application or petition type.

(C) The quantity of backlogged immigration applications and petitions that have been processed, the aggregate number awaiting processing, and a detailed plan for eliminating the backlog.

(D) The average processing period for immigration applications and petitions, disaggregated by application or petition type.

(E) The number and types of immigration-related grievances filed with any official of the Department of Justice, and if those grievances were resolved.

(F) Plans to address grievances and improve immigration services.

(G) Whether immigration-related fees were used consistent with legal requirements regarding such use.

(H) Whether immigration-related questions conveyed by customers to the Department (whether conveyed in person, by telephone, or by means of the Internet) were answered effectively and efficiently.

(b) SENSE OF CONGRESS REGARDING IMMIGRATION SERVICES.— It is the sense of Congress that—

(1) the quality and efficiency of immigration services rendered by the Federal

Government should be improved after the transfers made by this subtitle take effect; and

(2) the Secretary should undertake efforts to guarantee that concerns regarding the quality and efficiency of immigration services are addressed after such effective date.

II. Background

Section 478 of the Homeland Security Act (HSA) requires that the Secretary of Homeland Security report to Congress annually on the impact of the transfers made by the HSA on immigration functions. From FY 2004 through FY 2009, this requirement was met through the incorporation of relevant information into one of the USCIS quarterly reports on productivity required by the Senate Report accompanying the annual DHS Appropriations Acts (usually the third quarter report). However, the Senate Report that accompanied the FY 2010 DHS Appropriations Act no longer directs USCIS to submit quarterly productivity reports. Accordingly, the Section 478 reporting requirement is now met through this separate report.

III. Reporting Responses

Section 478(a)(2)(A): The aggregate number of all immigration applications and petitions received, and processed, by the Department.

See Appendix A, which includes comprehensive data collected that address this section of the report requirement.

Section 478(a)(2)(B): Region-by-region statistics on the aggregate number of immigration applications and petitions filed by an alien (or filed on behalf of an alien) and denied, disaggregated by category of denial and application or petition type.

See Appendices B and C, which include comprehensive data collected that address this section of the report requirement. Appendix B contains information on the regional locations within USCIS, and Appendix C contains information on the center locations within USCIS.

Section 478(a)(2)(C): The quantity of backlogged immigration applications and petitions processed, the aggregate number awaiting processing, and a detailed plan for eliminating the backlog.

The total net backlog volume as of September 2022 is about 5 million cases, driven in large part by the following applications and petitions (in descending order of highest backlog):

- Form I-90, Application to Replace Permanent Resident Card
- Form I-765, Application for Employment Authorization
- Form I-130, Petition for Alien Relative
- Form I-485, Application to Register Permanent Residence or Adjust Status
- Form I-589, Application for Asylum and for Withholding of Removal

Within USCIS, responsibility of adjudicating most cases falls under the purview of the Field Operations Directorate (FOD), Service Center Operations Directorate (SCOPS), and the Refugee, Asylum and International Operations Directorate (RAIO). These components are responsible for accurate and timely completion of incoming cases. They are also charged with effectively eliminating backlogs that are present or have the potential to build based on existing conditions.

FOD is responsible for adjudication of applications and petitions for immigration benefits, other than asylum applications, requiring domestic, in-person (face-to-face) interviews.

The National Benefits Center (NBC), under the purview of FOD, also remotely adjudicates certain petitions and applications that do not require an in-person interview or that do not require a transfer to a USCIS Field Office.

SCOPS is responsible for adjudication of certain applications and petitions for immigration benefits which may be adjudicated remotely, thereby eliminating a need for in-person interviews.

RAIO's Asylum Division is responsible for conducting interviews and adjudication of Form I-589, Application for Asylum and for Withholding of Removal and Form I-881, Application for Suspension of Deportation or Special Rule Cancellation of Removal (pursuant to section 203 of Public Law 105-100 (NACARA)), as well as protection screening, such as credible and reasonable fear. Additionally, the Asylum Division conducts pre-processing and reviews consular returned Forms I-730, Refugee/Asylee Relative Petition filed by refugee petitioners. The International and Refugee Affairs Division (IRAD) within RAIO is responsible for conducting the interviews and adjudication of Form I-590, Registration for Classification as Refugee applicants and certain Form I-730, Refugee/Asylee Relative Petition, beneficiaries outside the United States. IRAD also adjudicates certain Form I-131, Application for Travel Document requests including applications for humanitarian or significant public benefit parole and refugee travel documents.

Backlogs increased steadily since FY 2010, and there is no easy or quick fix for reducing these backlogs. Prior to the COVID-19 pandemic, factors leading to backlog growth included application and petition receipt increases, insufficient staffing and facility resources, new immigration programs and policies, productivity lags associated with adopting new case processing systems, and additional vetting (such as new interview requirements) and security checks. Due to the COVID-19 pandemic, USCIS encountered unforeseen obstacles that prevented further backlog growth reductions, including an agency-wide hiring freeze beginning in FY 2020 and concluding half-way through FY 2021, and operational limitations due to COVID guidelines. As a result, USCIS had a net backlog of nearly 4.4 million cases by the end of September 2021 which rose to about 5 million cases at the end of September 2022. These trends and their drivers are explained in greater detail in the FY 2022 USCIS Progress Report.⁵

Addressing the USCIS backlog is a priority for the Administration and USCIS senior leadership. As the backlog increases, applicants and petitioners experience longer wait times to receive a decision on their benefit requests. USCIS understands the impact delays in receiving decisions have on applicants and petitioners and USCIS recognizes that its core mission is to ensure the timely processing of immigration requests with fairness, integrity, and respect for all we serve.

USCIS' backlog reduction efforts incorporate \$275 million in appropriated funding to address the USCIS backlog and support for the refugee program. This additional funding from Congress will allow USCIS to initiate a multi-year plan to eliminate the backlog. It will require a sustained effort to ultimately eliminate the current backlog. USCIS is hiring new staff, expanding overtime hours, and investing in information technology to promote more efficient processing of cases.

Congressional appropriations are being used to reduce the backlog for seven key forms and their subtypes, which were targeted because they are high volume and high visibility, by a projected 1.1 million cases (or 33% of the backlog contributed by the seven key form types and their subtypes) over the next two fiscal years. Those forms are:

- Form I-130, Petition for Alien Relative
- Form I-765, Application for Employment Authorization
- Form I-485, Application to Register Permanent Residence or Adjust Status

⁵ https://www.uscis.gov/sites/default/files/document/reports/OPA_ProgressReport.pdf

- Form I-589, Application for Asylum and for Withholding of Removal
- Form I-751, Petition to Remove Conditions on Residence
- Form I-918, Petition for U Nonimmigrant Status (awaiting a waitlist or bona fide determination)
- Form N-400, Application for Naturalization

See Appendix A for comprehensive data on backlog levels.

Section 478 (a)(2)(D): The average processing period for immigration applications and petitions, disaggregated by application or petition type.

See Appendix A, which includes comprehensive data collected that address this section of the report requirement.

Section 478 (a)(2)(E): The number and types of immigration-related grievances filed with any official of the DOJ, and if those grievances were resolved.

USCIS does not track the number and types of immigration-related grievances filed with any official of the DOJ. In accordance with the Homeland Security Act, the Director of USCIS is responsible for conducting investigations of non-criminal allegations of misconduct, corruption, and fraud involving any USCIS employee who is not subject to investigation by the DHS Office of Inspector General.

The USCIS Director delegated this investigatory responsibility to the Office of Investigation (OI). OI provides leadership in the management of security to protect employees, facilities, assets, and information to advance the agency’s mission by ensuring effective, efficient, and continual operations.

Data relating to allegations of misconduct, corruption, and fraud involving any USCIS employee filed with USCIS are submitted via the “Report on Internal Affairs Investigations, Semi-Annual Report to Congress.” These semi-annual reports contain January through June data and July through December data submitted to Congress by OI.

Section 478 (a)(2)(F): Plans to address grievances and improve immigration services.

Any plans to address or recommend enhancements to the grievance or complaint process are subject to review by OI. This division is charged with the following responsibilities:

- Receiving allegations of employee misconduct and planning, organizing, and conducting internal investigations pertaining to USCIS employee misconduct;
- Developing investigative procedures and techniques; and
- Providing policy guidance to investigators and employees assigned to conduct field management inquiries.

The responsibility to address or enhance current immigration functions, as it relates to immigration services operations and adjudicative functions, rests with the operational directorates that are ultimately responsible for ensuring accurate and timely adjudication of incoming cases. Recommendations and improvements are usually initiated by the operational components because they have the most up-to-date knowledge and information regarding adjudication practices and standard operating procedures pertaining to various form types. Broad improvements are usually a result of a collaborative effort undertaken by USCIS Headquarters directorates and program offices.

Section 478 (a)(2)(G): Whether immigration-related fees were used consistent with legal requirements regarding such use. Regarding the Annual Financial Statement Audit⁶, USCIS asserted to the DHS financial auditor that it complied, in all material respects, with applicable laws and regulations. All immigration fees were collected and used in accordance with all applicable legal requirements. Funds collected for the Fraud Prevention and Detection Fee account were distributed to the Department of Labor (DOL), DHS, and the Department of State in accordance with guidelines specified in Public Law 108-447 and Public Law 115-218. Each agency received a one-third share of general fraud fee collections, which totaled \$180.5 million in FY 2022. USCIS' FY 2022 share was \$60.2 million. Funds collected for the H-1B Nonimmigrant Petitioner Fee account were distributed to DOL (55%), the National Science Foundation (40%), and DHS (5%), in accordance with relevant law. Collections totaled \$474.9 million in FY 2022; USCIS' FY 2022 share was \$23.7 million.

Section 478 (a)(2)(H): Whether immigration-related questions conveyed by customers to the Department (whether conveyed in person, by telephone, or by means of the Internet) were answered effectively and efficiently.

The USCIS Office of Access and Information Services (OAIS) delivers effective information and services that help our applicant community learn and navigate the immigration journey through digital and live help experience, which creates value and efficiency for our applicants' adjudicative process. Within OAIS, the Public Services Division provides information and guidance, and schedules information counter appointments for USCIS applicants, petitioners, and immigration advocates regarding immigration benefits. The Public Engagement Division in the Office of Public Affairs facilitates agencywide collaboration with external stakeholders (both at the national and local levels using various languages) to maintain open communication and seek feedback regarding USCIS policies, priorities, and organizational performance reviews.

The USCIS Contact Center follows a typical, industry-standard workflow. All calls are first answered by the Interactive Voice Response (IVR) system that provides a caller with general information and some case specific services. In 2022, 13.6 million calls were received at the USCIS Contact Center. Of the total calls received at the contact center, 72 percent had their inquiries resolved within the IVR. If more than general information and services information

⁶ An annual financial statement audit is an annual assessment conducted by an independent auditor who, upon completion of the audit, provides reasonable, but not absolute, assurance as to whether the financial statements are presented fairly, in all material respects, in accordance with Federal Generally Accepted Accounting Principles. This opinion is intended to increase the value and credibility of the financial statements produced by management as well as the users' confidence in information contained therein.

is required, the caller can request live assistance at the Tier 1 level. The contractor-operated Tier 1 level provides specific information on policy and procedures. The Tier 1 contractor works from a knowledge base system provided by USCIS, which is updated weekly. If the information sought is not available at the Tier 1 level, the caller is transferred to the Tier 2 level. Tier 2 is staffed with USCIS-trained Immigration Services Officers who have enhanced access to USCIS systems. The information requested at the Tier 2 level is often specific information about the status of applications and petitions submitted to USCIS. All inquiries regarding forms processed in the Electronic Immigration System (ELIS) are managed through the agency's online web form or within the myUSCIS online account experience. Webform inquiries can be received 24 hours per day.

There were 4.2 million calls completed at the Tier 1 level. Tier 1 effectively answered calls at an average speed of 9 minutes and 12 seconds. Of the 4.2 million calls received at Tier 1, individuals abandoned or terminated about 14% of calls before being answered. About 21.44% of inquiries received at the Tier 1 level required more specific assistance and were referred to the Tier 2 level.

Tier 2 completed 1.8 inquiries in FY 2022. These inquiries were a combination of webforms and escalated phone calls from Tier 1.

Appendix A – FY2022 Domestic Production Data Report

Form Number and Description		Receipts	Completions	Net Backlog End of FY21	Net Backlog End of FY22	Change in Backlog (FY21 to FY22)	Net Cycle Time End of FY22 (in months)	
Sponsoring Relatives & Orphans	Immediate Relative	637,375	515,141	232,217	420,937	188,720	13	
	I-130 Preference Relative	245,804	187,143	62,729	99,721	36,992	10.2	
	Total Alien Relative Petitions	883,179	702,284	294,946	520,658	225,712	12.4	
	I-129F Fiancée Petition	48,118	25,693	11,152	34,510	23,358	14.0	
	I-600/600A Orphan Petitions	1,086	1,234	161	227	66	5.0	
	I-800/800A Convention Country Adoption	2,571	2,693	-	-	-	2.3	
	I-730 Refugee/Asylee Relative Petition	11,613	10,636	22,569	16,769	(5,800)	26.0	
Resident Services	Immigrant Visas	449,264	453,352	36,420	35,717	(703)	1.2	
	I-90 Renew / Replace Permanent Resident Card	813,500	403,778	399,841	845,089	445,248	15.4	
	I-131 Reentry Permit / Refugee Travel Doc	72,857	44,865	34,466	63,802	29,336	13.5	
	I-751 Remove Conditions on Residence	108,681	109,925	127,973	199,136	71,163	19.2	
	I-829 Remove Conditions on Entrepreneur	1,306	1,636	9,359	10,852	1,493	46.9	
	N-300 Declaration of Intent	-	-	-	-	-	0.0	
	N-470 Preserve Residence	-	-	3	1	(2)	24.1	
	N-400 Military Naturalization	11,197	11,427	1,224	484	(740)	5.5	
	Other Naturalization	769,989	1,064,246	487,027	186,365	(300,662)	7.8	
	N-644 Posthumous Naturalization	-	-	-	-	-	0.0	
	N-648 Disability Exception	65,392	64,413	-	-	-	0.6	
	N-336 Request for Hearing	5,840	5,257	1,167	1,556	389	9.2	
	Employer & Investor Services	Premium Processed	349,536	413,005	2,415	2,767	352	0.6
		Non-Immigrant Petition (non Premium filed)	286,947	285,244	31,384	47,564	16,180	3.0
Total all I-129		636,483	698,249	33,799	50,331	16,532	2.1	
Premium Processed		72,915	92,011	6,104	3,385	(2,719)	1.1	
Immigrant Petition for Worker (non Premium filed)		112,165	143,264	40,247	2,018	(38,229)	4.2	
Total all I-140		185,080	235,275	46,351	5,403	(40,948)	2.8	
I-360 Petition for Amerasian, Widow(er), or Special Immigrant		80,107	47,335	34,230	49,863	15,633	13.0	
I-526 Petition by Entrepreneur		831	1,203	7,632	12,290	4,658	54.5	
I-924 Regional Center Application		1	-	131	139	8	49.0	
Nonimmigrant Services		I-102 Replacement/Initial Nonimmigrant Arrival-Departure Doc	4,272	4,312	2,787	2,883	96	10.6
	I-539 Extend/Change Status	267,518	360,603	203,869	166,843	(37,026)	9.8	
Adjustment	Asylum Adjustment	22,705	57,039	76,033	45,055	(30,978)	18.2	
	Refugee Adjustment	10,209	13,827	19,739	16,945	(2,794)	18.0	
	Indo Chinese Adjustment	15	27	38	15	(23)	16.0	
	Cuban Adjustment Act	29,138	19,728	10,203	1,820	(8,382)	4.5	
	I-485 Employment-Based Adjustment	168,464	217,434	182,450	118,953	(63,497)	12.4	
	Family-Based Adjustment	340,445	270,456	206,323	277,903	71,580	14.4	
	All Other Adjustment of Status	48,060	32,280	28,965	28,087	(878)	11.0	
	Subtotal I-485 Regular Cases	586,107	539,898	427,941	426,764	(1,177)	13.2	
	Total Adjustment Cases	619,036	610,791	523,751	488,779	(34,972)	0.0	
	I-131 Advance Parole	578,015	528,428	224,451	247,779	23,328	8.8	
	I-131 Parole in Place	20,721	8,516	-	661	661	3.3	
	EOIR Adjustment Processing	21,363	21,363	4,480	20,790	16,310	15.8	
	EAD	I-765 All Other Employment Authorization Document	2,041,367	2,062,946	740,569	754,134	13,565	7.1
I-589 Asylum		192,972	41,218	380,427	452,671	72,244	61.8	
Humanitarian	I-821 Temporary Protected Status	182,278	218,264	116,048	154,361	38,313	13.2	
	I-881 NACARA 203 Application	206	204	346	363	17	49.4	
	I-867 Credible Fear Referral	68,335	54,096	1,471	801	(670)	0.0	
	I-899 Reasonable Fear	6,929	6,092	-	-	-	0.4	
	I687/690/695/698/700 Legalization/ SAW	63	58	481	358	(123)	77.3	
	I-817 Family Unity	335	229	151	165	14	12.3	
	I-914 T Nonimmigrant Status	4,719	3,688	2,827	3,652	825	14.2	
	I-918 U Nonimmigrant Status	49,858	23,679	242,108	217,559	(24,549)	61.0	
	I-192 Waiver filed with I-918	40,112	-	-	-	-	74.5	
	I-929 Qualifying Family Members of U Nonimmigrants	1,000	586	1,066	1,542	476	23.4	
	Other Services	N600/600K Application for Citizenship	66,360	55,244	22,231	27,390	5,159	9.7
I-824 Action on Approved Application or Petition		16,989	12,946	5,922	6,415	493	7.8	
I-905 Permission to Issue Health Care Certification		-	-	-	-	-	0.0	
N-565 Replace Certificate		31,150	23,446	9,032	15,833	6,801	12.4	
I-601A Provisional Waiver		36,309	6,064	80,920	112,444	31,524	33.9	
Waivers (Excluding I-601A)		77,895	44,317	210,443	241,185	30,742	47.4	
I-910 Application for Civil Surgeon		449	497	-	-	-	3.1	
I-290B Appeal		2,797	3,234	-	-	-	11.6	
I-290B I-290B Motion to Reopen		22,580	20,162	-	-	-	9.2	
Total I-290B		25,377	23,396	-	-	-	0.0	
Deferred Action for Childhood Arrivals		DACA (Initial Filing)	5,588	4	47,130	91,251	44,121	0.0
	I-821D DACA (Renewal)	280,862	298,127	47,130	-	(47,130)	0.0	
	Total I-821D DACA	286,450	298,133	47,130	91,251	44,121	5.5	
	I-765 Employment Authorization Document DACA	289,323	303,300	-	-	-	5.6	
	I-131 DACA DACA Travel Doc	24,158	22,083	7,534	2,266	(5,268)	8.4	
Total	9,035,165	8,594,604	4,376,492	5,043,316	666,824			

Table Key:

- Represents zero or rounds to 0.0.

Note(s):

- 1) I-485 Regular is based on the following form types: Cuban, Employment, Family, and All Other Adjustment of Status cases.
- 2) N-400 military natz pending, net cycle time and backlog data include International Operations (IO) data.
- 3) Due to system limitations, N-648 data for FY 20 were not reported.
- 4) I-914 includes the I-914A.
- 5) I-918 includes the I-918A; Completions for the I-918/I-918A include Approvals and Denials.
- 6) Completions data do not include all Forms I-730 adjudicated by the Refugee, Asylum and International Operations Directorate.
- 7) USCIS is currently experiencing delays in issuing receipts for Form I-589. Due to these delays, FY22 receipt data may be lower than the actual number of Forms I-589 received. See https://www.uscis.gov/newsroom/alerts/information-on-form-i-589-intake-and-processing-delays.

Source(s):

September 2022 National Performance Report published 11/16/2022.

Appendix B – FY2022 Domestic Production by Region

Form Types	Central Region (COR)			Northeast Region (NER)			Southeast Region (SER)			Western Region (WOR)		
	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other
TOTAL	455,853	552	59,146	473,326	342	75,893	335,493	189	54,154	400,958	201	78,141
I-129F Fiancée Petition	-	-	11	-	-	4	-	-	9	-	-	11
I-130 Immediate and Preference Alien Relative Petitions	61,371	200	9,587	60,876	139	11,179	41,817	80	8,439	51,065	68	13,593
I-485 Family-Based Adjustment	90,398	257	9,152	89,405	125	15,036	62,745	48	9,335	77,979	76	9,299
I-600/I-600A Orphan Petitions	-	-	-	-	-	-	-	-	-	-	-	-
I-601A Provisional Unlawful Presence Waiver	-	-	10	-	-	8	-	-	2	-	-	13
I-751 Remove Conditions on Residence	17	55	580	67	45	2,305	9	44	923	15	42	1,090
I-800/I-800A Convention Country Adoption	-	-	-	-	-	-	-	-	-	-	-	-
I-129 Non-Immigrant Petitions (including premium filings)	-	-	-	-	-	-	-	-	-	-	-	-
I-140 Immigrant Petition for Worker (including premium filings)	-	-	1	-	-	4	-	-	4	-	-	5
I-485 Employment-Based Adjustment	29,591	10	2,362	27,351	12	2,232	17,018	4	2,109	27,069	6	3,169
I-526 Petition by Entrepreneur	-	-	-	-	-	-	-	-	-	-	-	-
I-765 Employment Authorization Document	926	-	3,154	825	-	1,670	332	-	3,649	587	-	7,906
I-829 Remove Conditions on Entrepreneur	-	-	-	-	-	-	-	-	-	-	-	-
I-924 Regional Center Application	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Asylum Adjustment	5,743	1	302	7,923	-	456	3,241	-	282	7,905	2	265
I-485 Refugee Adjustment	5,451	1	281	2,295	-	113	1,301	-	117	2,322	-	63
I-485 Indo Chinese Adjustment	2	-	-	3	-	-	2	-	-	9	-	9
I-485 Cuban Adjustment Act	5,376	5	460	672	-	76	25,845	10	2,138	1,345	-	142
Legalization	-	-	2	-	-	7	-	-	2	7	-	2
I-730 Refugee/Asylee Relative Petition	-	-	41	-	-	121	-	-	30	-	-	77
I-817 Family Unity	-	-	1	-	-	-	-	-	-	-	-	-
I-821 Temporary Protected Status	-	-	1	-	-	2	-	-	15	-	-	6
I-821D DACA	-	-	-	-	-	2	-	-	-	-	-	-
I-914 T Nonimmigrant Status	-	-	-	-	-	-	-	-	-	-	-	-
I-918 U Nonimmigrant Status	-	-	1	-	-	-	-	-	-	-	-	-
I-929 Qualifying Family Members of U Nonimmigrants	-	-	-	-	-	-	-	-	-	-	-	-
N-300 Declaration of Intent	-	-	-	-	-	-	-	-	-	-	-	-
N-336 Request for Hearing	1,759	-	690	1,826	-	615	1,222	-	441	1,336	-	389
N-400 Military Naturalization	3,807	-	222	3,238	-	279	2,299	-	175	2,610	-	273
N-400 Other Naturalization	220,096	-	29,152	243,924	-	38,123	161,763	-	22,249	207,504	-	30,583
N-470 Preserve Residence	-	-	-	-	-	-	-	-	-	-	-	-
N-565 Replace Certificate	-	-	2	-	-	2	-	-	1	-	-	1
N-600 Application for Citizenship	25,550	-	1,043	21,356	-	974	12,302	-	657	13,012	-	904
N-644 Posthumous Naturalization	-	-	-	-	-	-	-	-	-	-	-	-
N-648 Disability Exception	-	-	-	-	-	-	-	-	-	-	-	-
I-90 Renew / Replace Permanent Resident Card	-	-	1	-	-	13	-	-	-	-	-	-
I-102 Replacement/Initial Nonimmigrant Arrival-Departure Document	-	-	2	-	-	-	-	-	1	-	-	-
I-131 Reentry Permit / Refugee Travel Doc	1	-	1	-	-	-	-	-	-	4	-	1
I-131 Advance Parole	2,445	-	1,111	3,908	-	825	2,447	-	2,289	4,436	-	9,114
I-193 Waiver of Passport and/or Visa	-	-	-	-	-	-	-	-	-	-	-	-
I-360 Petition for Amerasian, Widow(er), or Special Immigrant	-	2	24	-	-	27	-	-	14	-	1	16
I-485 All Other Adjustment of Status	2,810	4	383	9,070	10	864	2,695	-	644	3,386	-	322
I-539 Extend/ Change Status	-	-	-	91	-	3	-	-	-	-	-	-
I-824 Action on Approved Application or Petition	-	-	23	-	-	28	-	-	21	-	-	28
Waivers	510	17	546	496	11	925	455	3	608	367	6	860

Table Key:

- Represents zero or rounds to 0.0.

Notes:

1) I-914 includes I-914A; I-918 includes I-918A.

Source(s):

1) PASEXEC Database, Data as of 11/16/2022

Appendix C – FY2022 Domestic Production by Center

Form Type	Vermont Service Center (ESC)			Nebraska Service Center (NSC)			Texas Service Center (SSC)			California Service Center (WSC)			Potomac Service Center (YSC)			Immigrant Investor Program Office (IPO)			National Benefit Center (NBC)		
	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other
TOTAL	669,623	94	109,468	1,494,062	49	194,994	851,799	205	145,433	571,337	70	123,283	1,612,991	12	63,938	1,810	-	438	1,202,503	4	275,295
I-129F Fiancée Petition	1,170	-	928	1,000	-	896	1,468	-	912	46,835	1	6,971	1,458	-	770	-	-	-	21	-	3
I-130 Immediate and Preference Alien Relative Petitions	149,694	33	7,923	144,013	-	45,410	143,972	77	12,797	143,250	11	18,375	145,475	5	12,546	-	-	-	458	-	-
I-485 Family-Based Adjustment	29,860	-	2,628	33	-	9	15	-	14	-	-	1	-	-	-	-	-	-	-	-	2
I-600/I-600A Orphan Petitions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,144	-	278
I-601A Provisional Unlawful Presence Waiver	-	-	-	29,783	-	412	-	-	-	-	-	-	9,000	-	698	-	-	-	-	-	1
I-751 Remove Conditions on Residence	25,406	-	269	21,056	-	195	25,933	-	127	20,657	-	263	27,817	-	246	-	-	-	17,562	-	348
I-800/I-800A Convention Country Adoption	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2,822	-	70
I-129 Non-Immigrant Petitions (including premium filings)	72,192	45	27,970	30,603	10	22,427	34,795	35	8,938	111,089	54	47,220	-	-	-	-	-	-	-	-	-
I-140 Immigrant Petition for Worker (including premium filings)	-	-	1	109,865	31	7,986	93,670	68	6,472	-	-	-	-	-	1	-	-	-	62	-	-
I-485 Employment-Based Adjustment	18	-	6	37,809	-	1,428	39,228	17	2,422	3,342	-	306	-	-	-	-	-	-	-	-	-
I-526 Petition by Entrepreneur	-	-	-	1	-	-	-	-	-	27	-	323	-	-	1	-	-	261	-	-	-
I-765 Employment Authorization Document	156,661	2	12,656	750,463	-	31,243	377,465	2	67,364	87,048	1	6,956	384,628	-	14,382	-	-	-	769,123	1	143,363
I-829 Remove Conditions on Entrepreneur	-	-	-	-	-	-	-	-	-	128	-	72	-	-	-	-	1,279	-	177	-	-
I-924 Regional Center Application	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	530	-	-	-	-	-
I-485 Asylum Adjustment	1	-	11	7	444	-	2	620	-	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Refugee Adjustment	1	-	1	-	64	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Indo Chinese Adjustment	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Cuban Adjustment Act	36	-	21	5	-	1	2	-	3	-	-	-	-	-	-	-	-	-	-	-	-
Legalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	59	-	44
I-730 Refugee/Asylee Relative Petition	-	-	-	5,146	-	193	7,678	4	1,186	-	-	-	-	-	-	-	-	-	-	-	-
I-817 Family Unity	-	-	-	-	-	-	296	-	31	-	-	-	-	-	-	-	-	-	62	-	5
I-821 Temporary Protected Status	10,567	-	675	30,335	-	114	2,193	-	221	50,691	-	1,044	158,626	-	732	-	-	-	1	-	-
I-821D DACA	38	-	599	-	1	-	-	-	5,257	-	2	-	-	-	-	-	-	-	-	-	-
I-914 T Nonimmigrant Status	5,347	-	718	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-918 U Nonimmigrant Status	25,259	2	4,125	29,813	-	2,472	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-929 Qualifying Family Members of U Nonimmigrants	1,067	-	123	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-300 Declaration of Intent	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-336 Request for Hearing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
N-400 Military Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-400 Other Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	2	-	8	-	-	-	-	-	-
N-470 Preserve Residence	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-565 Replace Certificate	-	-	33,650	-	2,484	-	-	-	3	-	-	-	-	-	-	-	-	-	-	-	-
N-600 Application for Citizenship	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-644 Posthumous Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-648 Disability Exception	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-90 Renew / Replace Permanent Resident Card	-	-	-	-	-	1	-	-	-	-	-	-	858,666	5	13,469	-	-	-	-	-	18
I-102 Replacement/Initial Nonimmigrant Arrival-Departure Document	1,713	-	486	570	-	70	799	-	661	629	-	27	4	-	-	-	-	-	854	-	188
I-131 Reentry Permit / Refugee Travel Doc	75	-	6	74,837	-	5,221	102	-	17	126	-	3	11	-	-	-	-	-	3,052	-	21
I-131 Advance Parole	46,320	1	4,451	63,463	-	44,273	66,054	-	32,293	11,324	-	2,007	1,537	-	38	-	-	-	353,915	3	129,314
I-193 Waiver of Passport and/or Visa	21	-	18	16	-	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-360 Petition for Amerasian, Widow(er), or Special Immigrant	34,352	2	4,426	13,484	1	2,480	-	-	-	2,674	1	523	-	-	-	-	-	-	35,875	-	633
I-485 All Other Adjustment of Status	9,400	1	867	13,399	-	521	3,058	-	75	75	-	-	-	-	-	-	-	-	-	-	-
I-539 Extend/ Change Status	62,524	3	37,299	65,925	-	23,160	51,948	-	10,541	82,633	2	38,716	24,973	2	21,024	-	-	-	602	-	16
I-824 Action on Approved Application or Petition	2,094	-	149	2,773	-	193	2,359	-	728	4,466	-	343	751	-	23	-	-	-	6,997	-	781
Waivers	35,807	5	3,723	35,409	-	3,290	763	-	7	1,086	-	131	43	-	-	-	-	-	9,894	-	210

Table Key:
- Represents zero or rounds to 0.0.

Notes:
1) I-914 includes I-914A; I-918 includes I-918A.

Source(s):
1) PASEXEC Database, Data as of 11/16/2022

Form Type	Vermont Service Center (ESC)			Nebraska Service Center (NSC)			Texas Service Center (SSC)			California Service Center (WSC)			Potomac Service Center (YSC)			Immigrant Investor Program Office (IPO)			National Benefit Center (NBC)		
	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other	Receipts	Denied-Fraud	Denied-Other
TOTAL	669,623	94	109,468	1,494,062	49	194,994	851,799	205	145,433	571,337	70	123,283	1,612,991	12	63,938	1,810	-	438	1,202,503	4	275,295
I-129F Fiancée Petition	1,170	-	928	1,000	-	896	1,468	-	912	46,835	1	6,971	1,458	-	770	-	-	-	21	-	3
I-130 Immediate and Preference Alien Relative Petitions	149,694	33	7,923	144,013	-	45,410	143,972	77	12,797	143,250	11	18,375	145,475	5	12,546	-	-	-	458	-	-
I-485 Family-Based Adjustment	29,860	-	2,628	33	-	9	15	-	14	-	-	1	-	-	-	-	-	-	-	-	2
I-600/I-600A Orphan Petitions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,144	-	278
I-601A Provisional Unlawful Presence Waiver	-	-	-	29,783	-	412	-	-	-	-	-	-	9,000	-	698	-	-	-	-	-	1
I-751 Remove Conditions on Residence	25,406	-	269	21,056	-	195	25,933	-	127	20,657	-	263	27,817	-	246	-	-	-	17,562	-	348
I-800/I-800A Convention Country Adoption	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2,822	-	70
I-129 Non-Immigrant Petitions (including premium filings)	72,192	45	27,970	30,603	10	22,427	34,795	35	8,938	111,089	54	47,220	-	-	-	-	-	-	-	-	-
I-140 Immigrant Petition for Worker (including premium filings)	-	-	1	109,865	31	7,986	93,670	68	6,472	-	-	-	-	-	1	-	-	-	62	-	-
I-485 Employment-Based Adjustment	18	-	6	37,809	-	1,428	39,228	17	2,422	3,342	-	306	-	-	-	-	-	-	-	-	-
I-526 Petition by Entrepreneur	-	-	-	1	-	-	-	-	-	27	-	323	-	-	-	1	-	261	-	-	-
I-765 Employment Authorization Document	156,661	2	12,656	750,463	-	31,243	377,465	2	67,364	87,048	1	6,956	384,628	-	14,382	-	-	-	769,123	1	143,363
I-829 Remove Conditions on Entrepreneur	-	-	-	-	-	-	-	-	-	128	-	72	-	-	-	1,279	-	177	-	-	-
I-924 Regional Center Application	-	-	-	-	-	-	-	-	-	-	-	-	-	-	530	-	-	-	-	-	-
I-485 Asylum Adjustment	1	-	-	11	7	444	-	2	620	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Refugee Adjustment	1	-	-	1	-	64	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Indo Chinese Adjustment	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-485 Cuban Adjustment Act	36	-	21	5	-	1	2	-	3	-	-	-	-	-	-	-	-	-	-	-	-
Legalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	59	-	44
I-730 Refugee/Asylee Relative Petition	-	-	-	5,146	-	193	7,678	4	1,186	-	-	-	-	-	-	-	-	-	-	-	-
I-817 Family Unity	-	-	-	-	-	-	296	-	31	-	-	-	-	-	-	-	-	-	62	-	5
I-821 Temporary Protected Status	10,567	-	675	30,335	-	114	2,193	-	221	50,691	-	1,044	158,626	-	732	-	-	-	1	-	-
I-821D DACA	38	-	-	599	-	1	-	-	-	5,257	-	2	-	-	-	-	-	-	-	-	-
I-914 T Nonimmigrant Status	5,347	-	718	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-918 U Nonimmigrant Status	25,259	2	4,125	29,813	-	2,472	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-929 Qualifying Family Members of U Nonimmigrants	1,067	-	123	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-300 Declaration of Intent	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-336 Request for Hearing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
N-400 Military Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-400 Other Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	2	-	8	-	-	-	-	-	-
N-470 Preserve Residence	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-565 Replace Certificate	-	-	-	33,650	-	2,484	-	-	3	-	-	-	-	-	-	-	-	-	-	-	-
N-600 Application for Citizenship	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-644 Posthumous Naturalization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N-648 Disability Exception	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-90 Renew / Replace Permanent Resident Card	-	-	-	-	-	1	-	-	-	-	-	-	858,666	5	13,469	-	-	-	-	-	18
I-102 Replacement/Initial Nonimmigrant Arrival-Departure Document	1,713	-	486	570	-	70	799	-	661	629	-	27	4	-	-	-	-	-	854	-	188
I-131 Reentry Permit / Refugee Travel Doc	75	-	6	74,837	-	5,221	102	-	17	126	-	3	11	-	-	-	-	-	3,052	-	21
I-131 Advance Parole	46,320	1	4,451	63,463	-	44,273	66,054	-	32,293	11,324	-	2,007	1,537	-	38	-	-	-	353,915	3	129,314
I-193 Waiver of Passport and/or Visa	21	-	18	16	-	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I-360 Petition for Amerasian, Widow(er), or Special Immigrant	34,352	2	4,426	13,484	1	2,480	-	-	-	2,674	1	523	-	-	-	-	-	-	35,875	-	633
I-485 All Other Adjustment of Status	9,400	1	867	13,399	-	521	3,058	-	75	75	-	-	-	-	-	-	-	-	-	-	-
I-539 Extend/ Change Status	62,524	3	37,299	65,925	-	23,160	51,948	-	10,541	82,633	2	38,716	24,973	2	21,024	-	-	-	602	-	16
I-824 Action on Approved Application or Petition Waivers	2,094	-	149	2,773	-	193	2,359	-	728	4,466	-	343	751	-	23	-	-	-	6,997	-	781
	35,807	5	3,723	35,409	-	3,290	763	-	7	1,086	-	131	43	-	-	-	-	-	9,894	-	210

Table Key:
- Represents zero or rounds to 0.0.

Notes:
1) I-914 includes I-914A; I-918 includes I-918A.

Source(s):
1) PASEXEC Database, Data as of 11/16/2022