

U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Customer Service and Public Engagement
Directorate (MS 2260)
Washington, DC 20529



**U.S. Citizenship
and Immigration
Services**

Webinar Invitation



USCIS Online Customer Service Tools Friday, November 1, 2013, 2 p.m. (Eastern)

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a stakeholder webinar on **Friday, November 1, 2013 from 2 p.m. to 3:30 p.m. (Eastern)** to discuss our online self-help customer service tools.

During this engagement, we will share an overview of our online self-help customer service tools, including the enhanced [Change of Address](#) service. This service, launched on October 25, provides our customers with a streamlined process for updating their mailing address with USCIS. USCIS officials will also be available to answer your questions.

To Register for this Session:

Please visit our [registration page](#) to confirm your participation. Be sure to provide your full name and organization. Please follow the steps below:

- Enter your email address and select "Submit"
- Select "Subscriber Preferences"
- Select the "Event Registration" tab
- Complete the questions and select "submit"

Once your registration is processed, you will receive a confirmation email with additional details.

If you have any questions regarding the registration process, or if you have not received a confirmation email within two business days, please email us at Public.Engagement@uscis.dhs.gov.

We look forward to engaging with you!